

# Ceduna



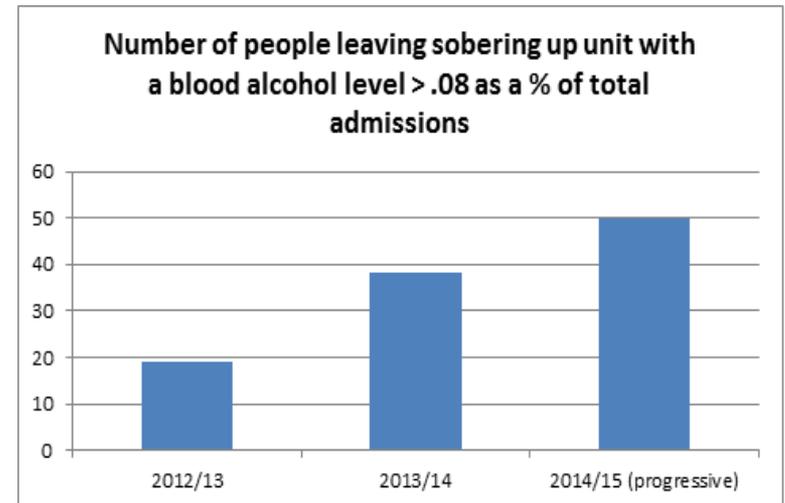
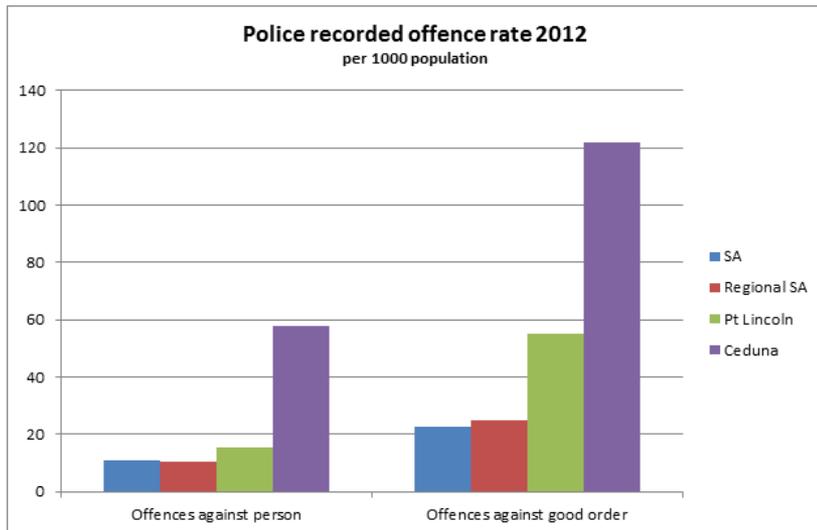
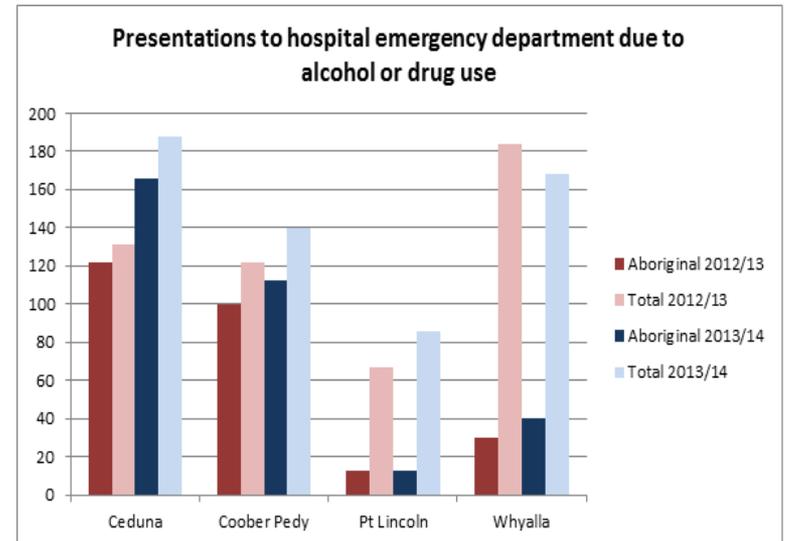
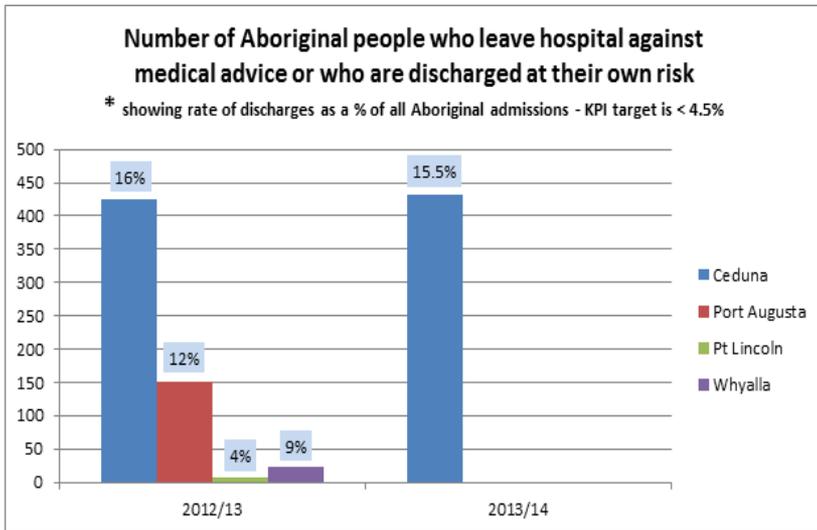
- A far west coast town, about 800km from Adelaide.
- Population 3480, high proportion of Aboriginal people (25%).
- A tourist destination with over a quarter of a million visitors annually.
- Serves a number of Aboriginal communities including Yalata, Koonibba, Scotdesco and Oak Valley and APY Lands.

# An urgent need for change

- Initiated in response to Coronial and Ministerial mandate

(Deputy Coroners report 2011)





These issues have been around for  
40+ years and there have been  
numerous government-led initiatives

*There had been an almost total lack of coordination between the agencies and other bodies in the past – the same bodies were all trying to do the right thing but were not working together effectively (Mayor – Ceduna Town Council)*

# Ceduna Service Reform

- Building on the good work already happening in Ceduna and a shared sense of urgency for change
- CEGAA supported the reform and agree to jointly fund a response for three years
- The focus of the Reform is services
- Connecting to the wider local community through the already established networks of local agencies
- Building engagement with and among local services
- Current context includes the cashless debit card and liquor restrictions

complex problems require joined up solutions



‘If problems are  
interlocking then  
so too solutions  
must be ...’

David Shipler The Working Poor: Invisible In  
America

# Collective Impact approach

- Shared outcomes – focus on key impact
- Measure progress on 6 indicators
- Headline strategies – aligned to impact
- On going communication
- Independent coordinator – backbone support

# The outcomes we want to see

One crucial urgent outcome –

*To contribute to reduction in alcohol and other drug related fatalities or injuries by achieving a service system that is coordinated, responsive, active and culturally competent*

Target group: Aboriginal people in and around Ceduna who are homeless away from home and most vulnerable to alcohol and other drug related harm

# Our shared measurement

1. Total alcohol-related episodes\*

includes alcohol-related admissions to emergency department and sobering up unit, Public Intoxication Act (PIA) offenses and mobile assistance patrol (MAP) numbers

2. Reduced levels of Aboriginal self-discharge from hospital

3. Reduced number of people choosing to leave sobering up unit against advice

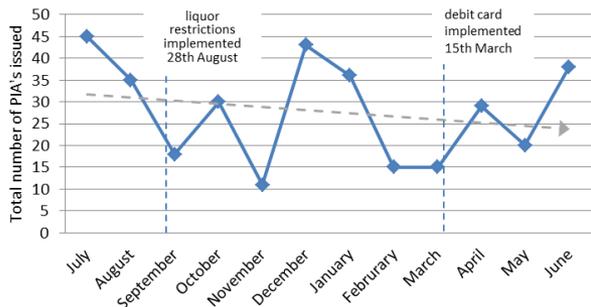
4. Reduced number of offences against person and offences against good order

5. Reduced number of people not eligible for accommodation at Transitional Accommodation Centre due to intoxication

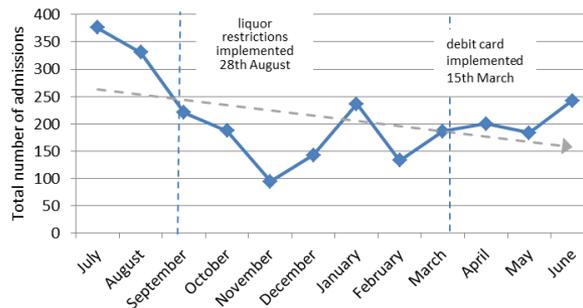
6. Reduced number of children referred for out-of-home care

# Three month data

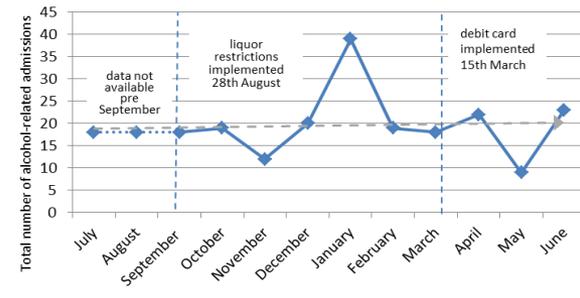
**Public Intoxication Act Apprehensions**



**Sobering Up Unit admissions**



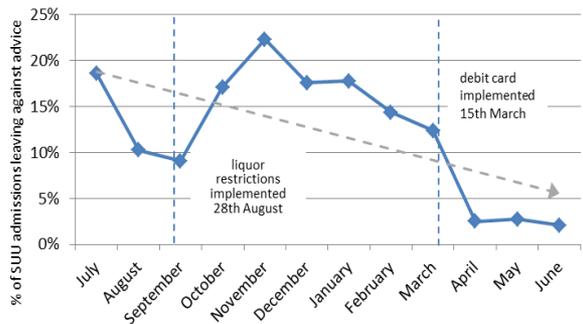
**Emergency Department Admissions alcohol-related**



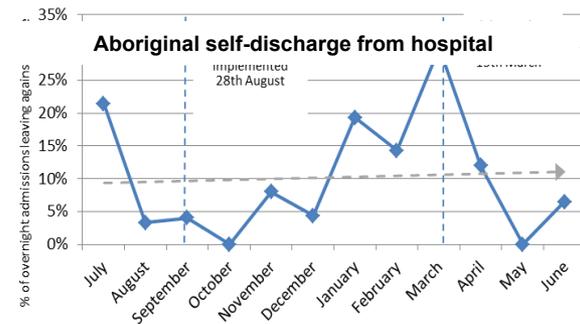
**Not eligible for TAC due to intoxication**



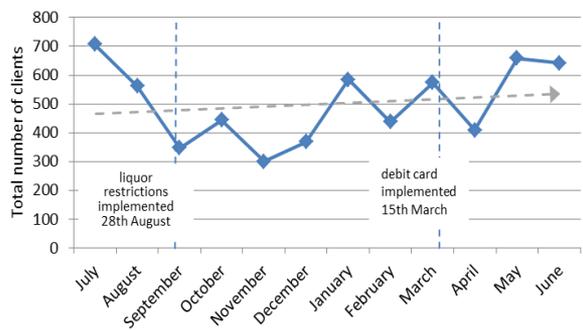
**SUU clients choosing to leave against advice**



**Hospital clients choosing to leave against advice**



**Mobile Assistance Patrol (MAP) clients**



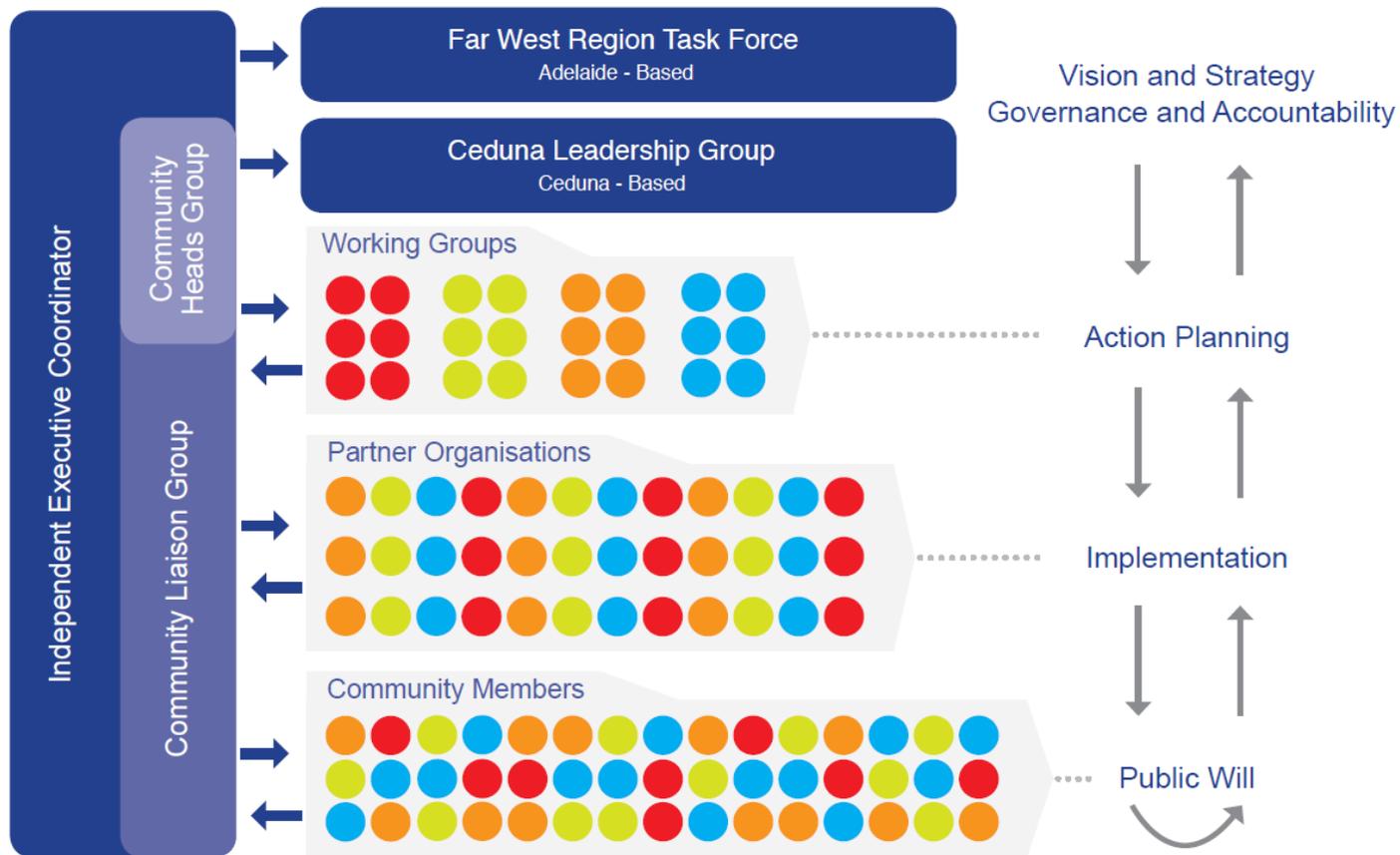
# HEADLINE STRATEGIES

1. Develop a 24/7 multi-agency outreach team that provides an after-hours response to immediate needs and proactive case management.
2. Develop more flexible and appropriate supported accommodation options in Ceduna.
3. Develop prevention, protection and treatment options for alcohol and other drug dependency.
4. Develop options for justice system responses that are more effective in reducing alcohol and other drug related harm
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# How we communicate

## Using Formal Governance Structures

### Ceduna Integrated Services - Proposed Structure



# Backbone Support



DCSI: high level backbone support – coordinating, facilitating and enabling stakeholders across all initiatives.

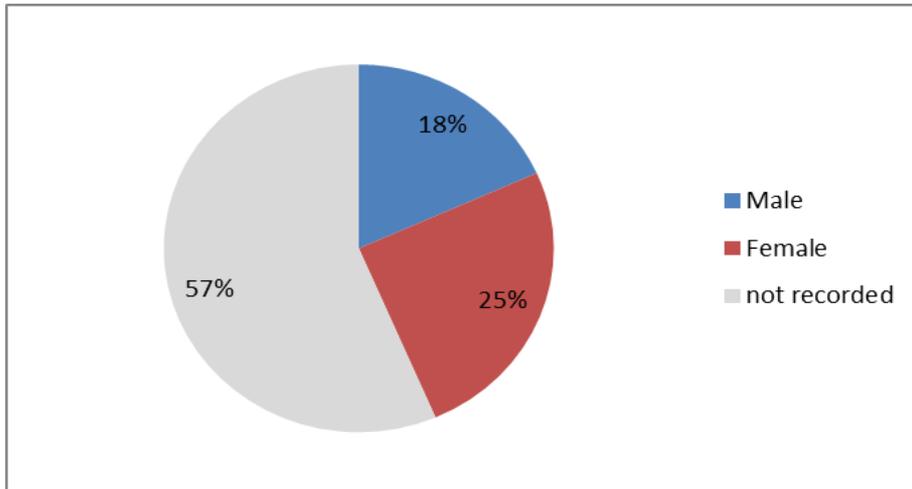
Local backbone organisation for each regional initiative

# Ceduna Street Beat

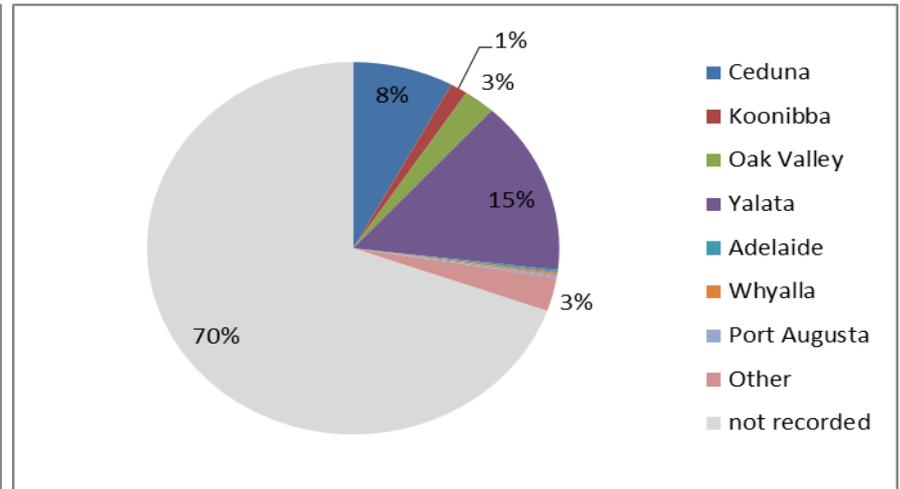


- Literal walking the talk of the Reform
- Outreach and referral service with a focus on meeting immediate needs and mitigating risk of harm and/or violence
- The *only* form of engagement possible is service
- On the street, where people are, because some will not engage with formal services
- Funding

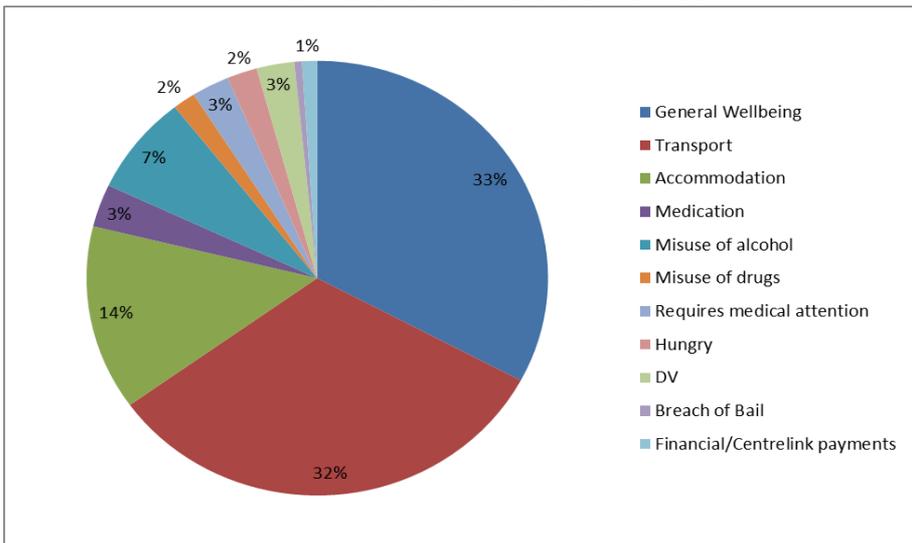
## Who is using the Street Beat Service?



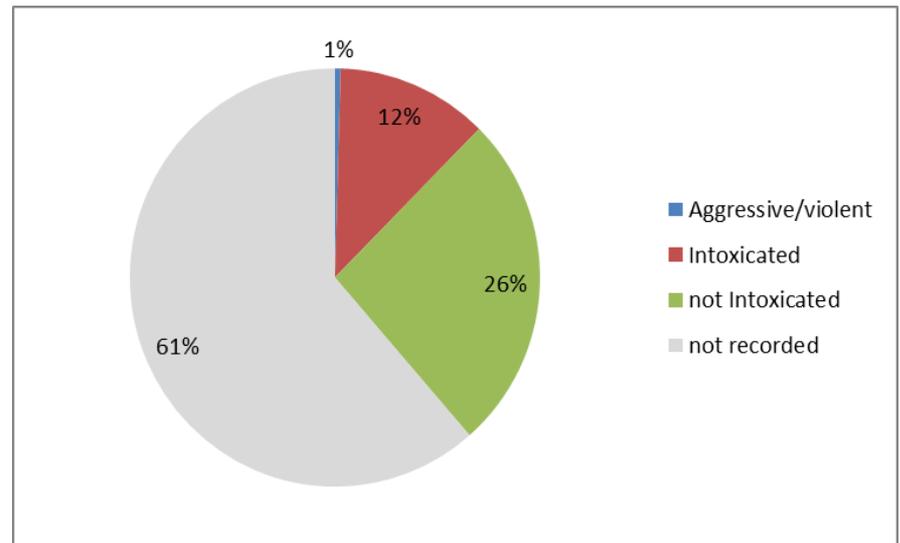
## Where are Street Beat clients from?



## What types of interactions are we having with Street Beat clients?



## What is the risk profile of Street Beat clients?



# Mothers and babies house

- Led by save the Children
- Jointly funded though Save the children and Commonwealth through office for women
- Collaborative approach of a range of agencies including health, education, aboriginal health services Families SA. Aboriginal family services )AFFS)
- For high risk mothers
- Supported accommodation.

# What is next

collaborative momentum to broaden the  
focus

*participation and engagement in learning,  
benefit-related activity, earning and  
contributing to family/community safety and  
wellbeing*

for at-risk families and children 10-25 years